

Privacy Policy

Welcome to **Revitalife Compounding Pharmacy** (“we,” “our,” or “us”). our website **revitalifecompoundingpharmacy.com** (the “Site”) and the services we provide, including but not limited to purchasing pharmaceutical and health-related products online.

At Revitalife Compounding Pharmacy, accessible via revitalifecompoundingpharmacy.com, we are committed to protecting your privacy and ensuring that your personal data is handled safely and responsibly. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

By using our Site, you agree to the terms of this Privacy Policy.

1. Information We Collect

We collect personal information that you voluntarily provide to us, including but not limited to:

- Name
- Email address
- Phone number
- Delivery address
- Prescription details (if applicable)
- Payment information (processed securely via third-party gateways)

We may also collect non-personal information such as your IP address, browser type, operating system, and browsing behaviour on our Site through cookies and analytics tools.

2. How We Use Your Information

We use the information we collect to:

- Process and fulfil your orders
 - Verify prescriptions (as required by UAE law)
 - Communicate with you regarding your order or inquiry
 - Improve our website functionality and user experience
 - Comply with applicable laws and regulations
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3. Prescription Data Protection

As a licensed pharmacy, we take the confidentiality of prescription and health information very seriously. All prescription data is handled in accordance with Ministry of Health and Prevention (MOHAP) regulations and applicable UAE health data protection laws.

4. Sharing Your Information

We do not sell, rent, or trade your personal information. However, we may share your information with:

- **Delivery and logistics partners (to deliver your order)**
- **Payment gateway providers (to process transactions securely)**
- **Healthcare professionals (to validate prescriptions, if necessary)**
- **Government authorities (when legally required)**

All third parties are bound by confidentiality and data protection obligations.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, loss, or misuse. However, please note that no method of transmission over the internet is 100% secure.

6. Your Rights

You have the right to:

- **Access the personal data we hold about you**
- **Request correction of inaccurate data**
- **Withdraw your consent (where applicable)**
- **Request deletion of your personal data (subject to legal and regulatory limitations)**

To exercise these rights, please contact us at info@revitalifecompoundingpharmacy.com.

7. Cookies

Our Site uses cookies to enhance user experience and analyze website traffic. You can control cookie settings through your browser preferences.

8. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the privacy practices or content of these external sites.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or your personal data, you may contact us at:

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04 557 2762, 04 452 0646**